

Quality Management Policy

ARA Electrical's objective with regard to quality is to ensure that the contract requirements described in the customer's specifications and support documentation are complied with and to the customer's satisfaction. It is the objective of ARA Electrical to undertake the contract works in accordance with relevant Standards, Codes and Industry Guidelines where required under the contract in a cost effective and reliable manner. ARA Electrical is committed to the systems implementation and continuous development.

It is the policy of ARA Electrical to achieve the above objective by the implementation and maintenance of the Quality Management System by the managers and supervisors as described in the Systems Management Manual, which is in accordance with the requirements of International Standard AS/NZS ISO 9001:2016.

All workers are required to perform their duties having quality as a key objective. Management and supervisory personnel are to actively support and promote the Quality Management System as detailed herein and to ensure its implementation. Management has encouraged development of people within the organisation to promote the quality management system.

ARA Electrical will endeavour to continuously seek improvement from both internal and external feedback with the intention to improve the current Quality Management System. ARA Electrical will conduct regular management reviews to ensure conformity and to continually improve the effectiveness of the Quality Management System. ARA Electrical aims to exceed current standards of the Quality Management System and keep pace with current trends and developments.

The management of ARA Electrical is further committed to the management functions throughout all stages of our service and supply of product to include continuous improvement and to provide a framework to meet our goals and objectives by regular management reviews.

This policy is fundamental to the successful operation of ARA Electrical maintaining its reputation and competitive position in the industry.

A handwritten signature in black ink, appearing to read 'Brett Chambers', written over a circular stamp or seal.

Brett Chambers
Managing Director
15th January 2018